

The ICS Advantage

*If you want to do business with the experts,
your SERFF Remote Hosting choice is ICS.*



What is SERFF?

The System for Electronic Rate and Form Filing (SERFF) is a web-based application owned by the National Association of Insurance Commissioners (NAIC). It's an electronic filing system that provides an effective method of handling insurance policy rate and form filings between regulators and insurance companies.

What is the history of SERFF?

ICS takes great pride in being the developer of the SERFF application. In partnership with the NAIC, we have been developing the SERFF system since version 1.4. In addition, we have been a resource to the NAIC for architectural design, technical consultation and advanced technical support. This provides us with unmatched knowledge and experience when it comes to providing this service for companies like yours. Because of our integral involvement since 1998, we also feel a certain obligation for the continued success of the SERFF program.

Who is ICS?

ICS is a provider of solutions, products and professional services that links business with technology. We specialize in building web-based applications that are tailored to the unique needs of our clients. ICS is an NAIC authorized business partner for SERFF.

How does Remote Hosting work?

Remote Hosting is simple. After obtaining usernames and passwords from ICS, simply log in with your web browser. ICS provides the infrastructure and services to host your data in our secure environment. This, coupled with our intimate background with the SERFF application, makes ICS the premier provider of Remote Hosting services.

What special services does ICS offer?

We assume the burden of application and platform administration. In addition, we provide you with maintenance, backups and version control. This allows you and your organization to stay focused on your core business.

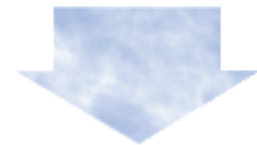
Does your organization have unique needs?

You're the client. We're the service provider. It's up to us to offer flexible agreements, terms and invoicing. In short, a package that offers you all the options and benefits you need at a reasonable cost.



ICS

Linking Business with Technology™



How does ICS guarantee secure systems?

ICS provides security at multiple layers through state-of-the-art hardware and software protection. When logging into SERFF from your web browser, your information is encrypted using Secure Socket Layer (SSL). To access the network where our servers reside, you must be granted access through our firewall. Once connected to the server, you must be authorized to access the server, databases and individual documents. This ensures that your information is accessible and visible only to your users. We can set up one or multiple partitions for your company, allowing you to segregate filings based on business needs. To further guarantee data integrity, we continually monitor the system infrastructure and the application. We also provide regularly scheduled data backups and maintain copies of the backup in offsite underground storage.

What's to prevent ICS from committing its best resources to other client services at the expense of Remote Hosting?

ICS is not a big multi-national consulting company. We're a locally-owned Kansas City consulting company, so SERFF has the highest priority. This means you can expect our best and brightest to serve on your team.

This high degree of commitment results in fewer problems, allowing your company to focus on using the application. If problems arise, no other provider is more knowledgeable about SERFF. Through our team of highly trained and experienced personnel, you can expect that any problems will be resolved in a timely and professional manner.

How can you get started?

A simple two-step process is all that's required.

- 1** Obtain a license for SERFF usage from the NAIC. We can assist you.
- 2** Contact ICS for the SERFF Quick Start Program. Call now: JB Blocher at 913-685-6527.

We've streamlined the process for new SERFF client users, allowing same-day SERFF access from signup to implementation. We are well versed in working with a company's business, legal and technology personnel to facilitate an easy, hassle-free set-up.

What is the cost of ICS Remote Hosting when compared to other providers?

You may be pleasantly surprised when you review our pricing structure. Our pricing is a very cost effective usage-based model that is extremely affordable. We also offer a variety of billing options. If you want some specifics, give us a call.

How do I contact ICS?

To speak directly to an ICS associate who can assist you with getting started or answer additional questions, please call 913-685-6527 or email us at serff@teamics.com



For more information about who we are and what we offer, visit our web site at <http://www.teamics.com>